Atrio Medicare Advantage Plan Information

Thank you for your interest in applying for the Atrio Medicare Advantage plan. Please take note and make sure to review the information.

Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15th to December 7th. This will give you a January 1st effective date for your new plan.

Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15th and December 7th. *If they are signed prior to October 15th they will be returned to you with a new application*. If they are received after December 7th, you will not be able to change plans until the next AEP for January of the following year.

Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to Atrio.

You may fax, upload, email or mail your application in to CDA Insurance:

• Website: <u>www.medicare-oregon.com</u>

• Fax: 1.541.284.2994

Secure File Upload: <u>Click here</u>
 Email: <u>cs@cda-insurance.com</u>
 Mail: CDA Insurance LLC

PO Box 26540

Eugene, Oregon 97402

If you should have any questions on the application, please call us at: 1.800.884.2343 or 1.541.434.9613.

Y0062 MULTIPLAN CDA INSURANCE Oregon Pending



2025 Medicare Advantage

SUMMARY OF BENEFITS



ATRIO Choice Rx and Prime Rx (PPO), Prime Rx (HMO)

Service area coverage for Marion and Polk Counties

Plan IDs include: H7006-007, H7006-003, H5995-004

January 1, 2025 - December 31, 2025

2025 Summary of Benefits

January 1, 2025 – December 31, 2025



Table of Contents

About the Summary of Benefits and Who Can Join	3
Which Doctors, Hospitals and Pharmacies Can I Use?	3
Tips for Comparing Your Medicare Choices	3
Pre-enrollment Checklist	4
Understanding the Benefits	4
Understanding Important Rules	4
Plan Premiums, Deductible and Out-of-pocket Maximums	5
Plan Premium	5
Part B Premium Giveback	5
Plan Deductible	5
Out-of-Pocket Maximums	5
Covered Medical and Hospital Benefits (Services marked with an * may require prior authorization)	6
Inpatient Hospital Care (Acute) *	6
Outpatient Hospital Services *	6
Ambulatory Surgery Center Services *	6
Doctor's Office Visits	6
Preventive Care	6
Emergency Care	7
Urgent Care	7
Diagnostic Tests, Lab, X-rays, and Radiology Services *	7
Diagnostic Radiology Services * (such as MRIs, CT and PET scans)	7

2025 Summary of Benefits

January 1, 2025 – December 31, 2025



Hearing Services	8
Dental Services *	9
Vision Services	9
Mental Health Services *	10
Skilled Nursing Facility (SNF) *	10
Occupational, Physical and Speech Therapy *	11
Ambulance *	11
Transportation	11
Medicare Part B Drugs *	11
Telehealth	11
Foot Care	12
Durable Medical Equipment (DME) and Supplies, and Diabetic Supplies*	12
Medical Equipment, Prosthetic Devices, and Medical Supplies	12
Diabetic Supplies	12
Fitness	12
Alternative Therapies	13
Over-the-Counter (OTC) Items	13
Meals*	13
Personal Emergency Response System (PERS)	13
Medicare Part D Prescription Drug Benefits	14
Deductible Stage	14
Initial Coverage Stage	14
Catastrophic Coverage Stage	15

2025 Summary of Benefits

January 1, 2025 - December 31, 2025



About the Summary of Benefits and Who Can Join

This is a summary of ATRIO Health Plans health and drug services covered by ATRIO Choice Rx (PPO), ATRIO Prime Rx (PPO), and ATRIO Prime Rx (HMO). The benefit information provided does not list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, please view the Evidence of Coverage at atriohp.com. To join an ATRIO Health Plans Medicare Advantage Plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area for these plans include Marion and Polk Counties in Oregon.

Which Doctors, Hospitals and Pharmacies Can I Use?

ATRIO Health Plans has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers in our network, you may pay less for your covered services. If you use providers that are not in our network, you may pay a higher out-of-pocket cost. You must generally use network pharmacies to fill your prescription drugs (if you choose a plan that includes drug coverage). You can see our plan's Formulary (Part D prescription drug list), Provider Directory and Pharmacy Directory at our website, atriohp.com.

Tips for Comparing Your Medicare Choices

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

3



Pre-enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time.

Und	erstanding the Benefits
	The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit atriohp.com or call 1-877-672-8620 (TTY 711) to view a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	If you choose a plan that includes drug coverage, review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
	If you choose a plan that includes drug coverage, review the formulary to make sure your drugs are covered.
Und	erstanding Important Rules
	In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2026.
	Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers



Plan Premiums, Deductible and Out-of-pocket Maximums

	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) <i>H5995-004</i>
Plan Premium	\$0 per month	\$96 per month	\$0 per month
	You must also c	ontinue to pay your Medicare	Part B premium
Part B premium giveback	\$20 per month	\$20 per month	\$20 per month
Plan Deductible	\$0 per year	\$0 per year	\$0 per year
Out-of-Pocket Maximums	In-network: \$6,750 for services you receive from in-network providers. Combined: \$8,500 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.	In-network: \$4,150 for services you receive from in-network providers. Combined: \$5,700 for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit.	In-network: \$4,500 for services you receive from in-network providers.

5



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) <i>H7006-003</i>	ATRIO Prime Rx (HMO) H5995-004
Inpatient Hospital Care (Acute) * Inpatient hospital stay copays do not count towards max out-of-pocket (MOOP)	In-network: \$425 per day, 1-5 \$0 per day, 6+ Out-of-network: \$550 per day, 1-5 \$0 per day, 6-90	In-network: \$345 per day, 1-8 \$0 per day, 9+ Out-of-network: \$450 per day, 1-8 \$0 per day, 9-90	In-network: \$350 per day, 1-5 \$0 per day, 6+
Outpatient Hospital Services*	In-network: \$425 copay Out-of-network: \$550 copay	In-network: \$290 copay Out-of-network: \$395 copay	In-network: \$350 copay
Ambulatory Surgery Center Services *	In-network: \$225 copay Out-of-network: \$325 copay	In-network: \$225 copay Out-of-network: \$225 copay	In-network: \$225 copay
	Primary Care Physicia	n (PCP)	
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay
Doctor's Office	Out-of-network: \$50 copay	Out-of-network: \$30 copay	
Visits	Specialists		
	In-network: \$40 copay	In-network: \$25 copay	In-network: \$40 copay
	Out-of-network: \$65 copay	Out-of-network: \$50 copay	
Preventive Care	In & out-of-network: \$0 copay	In & out-of-network: \$0 copay	In & out-of-network: \$0 copay
	You pay nothing for Medicare-covered preventive services Our plan also covers a supplemental Annual Physical Exam at no cost		



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) <i>H</i> 5995-004	
Emergency Care Worldwide	\$125 copay	\$140 copay	\$120 copay	
emergency/urgent coverage		Worldwide ER services cost sharing is waived if you are admitted to the hospital within 24 hours for the same condition		
Urgent Care See "Emergency	\$55 copay	\$65 copay	\$55 copay	
Care" for worldwide copay		d care services cost sharing is nospital within 24 hours for th		
	Diagnostic Radiology S	ervices * (such as MRIs, 0	CT and PET scans)	
Diagnostic Tests, Lab, X-rays, and Radiology	In-network: \$0 - \$150 copay	In-network: \$0 - \$100 copay	In-network: 0% - 20% of total cost	
Services *	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		
	Other Diagnostic Tests	and Procedures		
	In-network: \$0 - \$20 copay	In-network: \$0 - \$15 copay	In-network: \$20 - \$50 copay	
	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		
	Lab Services			
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	
	Out-of-network: \$20 copay	Out-of-network: \$0 copay	40 сора у	
Therapeutic Radiology Services * (such as radiation treatment for ca			on treatment for cancer)	
	In-network: \$60 copay	In-network: \$60 copay	In-network: 20% of total cost	
	Out-of-network: 30% of total cost	Out-of-network: 30% of total cost		



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) H5995-004	
	Outpatient X-Rays			
	In-network: \$15 copay	In-network: \$15 copay	In-network: \$20 copay	
	Out-of-network \$20 copay	Out-of-network \$15 copay		
	Hearing Exam (Medicar	e-covered services)		
Medicare covered: Exams to diagnose and	In-network: \$45 copay	In-network: \$25 copay	In-network: \$0 copay	
treat hearing and balance issues	Out-of-network: \$65 copay	Out-of-network: \$50 copay		
Supplemental	Hearing Exam (Supplem	nental routine services)		
Routine services (services not covered by	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	
Medicare) must be administered by an Amplifon	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost		
provider	Hearing Aid fitting & evaluation (Supplemental routine services)			
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay	
	Out-of-network: 50% of total cost	Out-of-network: \$0 copay with prior authorization		
	Hearing Aids (Suppleme	ntal routine services)		
	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year	In-network: \$699 to \$999 copay, for each hearing aid, up to 2 hearing aids per year	
	Out-of-network: Requires prior authorization	Out-of-network: Requires prior authorization		



	ATRIO Chaire Ru (RRO)	ATRIO D.iv D. (DDO)	ATRIO Deires Des (UMO)
	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) H5995-004
	Dental Services (Medicare-covered services)		
Dental Services * Medicare covered: Limited dental services (this does	In-network: \$0 copay Out-of-network: \$0 copay	In-network: \$25 copay Out-of-network: \$45 copay	In-network: \$0 copay
not include services in connection with	Dental Services (Supple	mental routine services)	
care, treatment, filling, removal, or replacement of teeth) †Benefit does not roll over	In & out-of-network: \$300 allowance every three months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$1,200 annual allowance)	In & out-of-network: \$350 allowance every three months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$1,400 annual allowance)	In & out-of-network: \$200 allowance every three months [†] , loaded to your Flex Card, for comprehensive and preventive dental services. Excludes cosmetic procedures (\$800 annual allowance)
	Vision Exams (Medicare	-covered services)	
Vision Services Medicare covered: Exams to diagnose and treat diseases	In-network: \$45 copay Out-of-network: \$65 copay	In-network: \$15 copay Out-of-network: \$15 copay	In-network: \$0 copay
and conditions of the eye (including yearly glaucoma screening)	Glaucoma screening In & out-of-network: \$0 copay	Glaucoma screening In & out-of-network: \$0 copay	Glaucoma screening In network: \$0 copay
Constant to	Vision Exams (Suppleme	ental routine services)	
Supplemental routine services (services not covered by Medicare) administered by VSP	In-network: \$0 copay Out-of-network: 50% of total cost	In-network: \$0 copay Out-of-network: 50% of total cost	In-network: \$0 copay



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) H5995-004
	Vision Eyewear (Supplemental routine services)		
Vision Services Supplemental routine services (services not covered by Medicare) administered by VSP	In-network: \$200 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year Out-of-network: \$200 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses	In-network: \$200 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year Out-of-network: \$200 allowance for frames or \$100 allowance for contact lenses per year. 50% total cost for lenses	In-network: \$150 allowance for frames (standard lenses included) or \$100 allowance for contact lenses per year
	Inpatient Mental Heal	th Care *	
Mental Health Services*	In-network: \$425 per day, 1-5 \$0 per day, 6-90 Out-of-network: \$550 per day, 1-5 \$0 per day, 6-90	In-network: \$318 per day, 1-8 \$0 per day, 9-90 Out-of-network: \$450 per day, 1-8 \$0 per day, 9-90	In-network: \$350 per day, 1-5 \$0 per day, 6-90
	Outpatient Group and	Individual Therapy Visits	5
	In-network: \$40 copay Out-of-network: 50% of total cost	In-network: \$25 copay Out-of-network: 50% of total cost	In-network: \$40 copay
Skilled Nursing Facility (SNF) *	In-network: \$10 per day, 1-20 \$150 per day, 21-100 Out-of-network: \$200 per day, 1-100	In-network: \$0 per day, 1-20 \$125 per day, 21-100 Out-of-network: \$125 per day, 1-100	In-network: \$10 per day, 1-20 \$203 per day, 21-100



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) <i>H</i> 5995-004
DI : 1-1 +	Physical & Speech The	rapy	
Physical Therapy*	In-network: \$20 copay	In-network: \$30 copay	In-network: \$35 copay
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	
	Occupational Therapy		
	In-network: \$20 copay	In-network: \$30 copay	In-network: \$35 copay
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	
Ambulance * (Air and Ground) Authorization required for nonemergent transportation	In & out-of-network: \$250 copay	In & out-of-network: \$295 copay	In & out-of-network: \$300 copay
Transportation Must use SafeRide for covered trips	\$0 copay for 24 one-way trips every year to plan-approved health- related locations	\$0 copay for 24 one-way trips every year to plan-approved health- related locations	\$0 copay for 12 one-way trips every year to plan-approved health- related locations
Medicare Part B Drugs *	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost	In-network: 0% - 20% of total cost
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	
Telehealth If provider offers telehealth services	In-network: PCP: \$0 copay Specialist: \$40 copay	In-network: PCP: \$0 copay Specialist: \$25 copay	In-network: PCP: \$0 copay Specialist: \$40 copay
teremedian services	Out-of-network: PCP: \$50 copay Specialist: \$65 copay	Out-of-network: PCP: \$30 copay Specialist: \$50 copay	



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) H5995-004
	Foot Care (Medicare-covered services)		
Foot Care Medicare covered: Foot exams and treatment if you have diabetes related nerve damage and/or meet certain conditions	In-network: \$40 copay Out-of-network: 50% of total cost	In-network: \$25 copay Out-of-network: 50% of total cost	In-network: \$45 copay
Durable Medical	Medical Equipment, Pr	osthetic Devices, and Me	dical Supplies
Equipment (DME) and Supplies, and Diabetic Supplies * DME supplies are not eligible for Flex	In-network: 0% - 20% of total cost Out-of-network: 50% of total cost	In-network: 0% - 20% of total cost Out-of-network: 30% of total cost	In & out-of-network: 0% - 20% of total cost
Card OTC spend	Diabetic Supplies		
	In-network: \$0 copay	In-network: \$0 copay	In-network: \$0 copay
	Out-of-network: 50% of total cost	Out-of-network: 50% of total cost	
Fitness Covers gym membership fees and fitness classes †Benefit does not roll over	\$225 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$450 annual allowance)	\$200 allowance every six months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$400 annual allowance)	\$175 allowance every 6 months [†] , loaded to your Flex Card, for gym membership fees and fitness classes (\$350 annual allowance)



	ATRIO Choice Rx (PPO) H7006-007	ATRIO Prime Rx (PPO) H7006-003	ATRIO Prime Rx (HMO) <i>H</i> 5995-004
	Chiropractic Services (Medicare-covered servicess)		
Alternative Therapies Chiropractic	In-network: \$20 copay	In-network: \$20 copay	In-network: \$20 copay
<i>Medicare covered:</i> Manipulation of the	Out-of-network: \$20 copay	Out-of-network: \$20 copay	
spine to correct a subluxation (when	Chiropractic, Acupunctu	re & Naturopathy Service	S (Supplemental routine services)
1 or more of the bones of your spine move out of position) Supplemental Routine services non-Medicare-covered services	In & out-of-network: \$200 allowance every 6 months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$400 annual allowance)	In & out-of-network: \$200 allowance every 6 months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$400 annual allowance)	In & out-of-network: \$100 allowance every 6 months [†] , loaded to your Flex Card, for combined routine chiropractic, acupuncture and naturopathy services (\$200 annual allowance)
†Benefit does not roll over			
Over-the-Counter (OTC) Items Select OTC products	\$25 allowance every three months [†] , loaded to your Flex Card, for select OTC items (\$100 total annual allowance	\$50 allowance every three months [†] , loaded to your Flex Card, for select OTC items (\$200 total annual allowance)	\$30 allowance every three months [†] , loaded to your Flex Card, for select OTC items (\$120 total annual allowance)
†Benefit does not roll over	Easily find eligible OTC products using our Flex Card app on your smartphone DME items are not eligible OTC products		
Meals*	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)	\$0 copay for up to 2 meals per day for 14 days (28 meals per episode)
	Inpatient or SNF (direct admission/post hospital admits) (unlimited) Home health recipients with approved home health certification (unlimited)		
Personal Emergency Response System (PERS) Must use LifeStation for PERS benefit	\$0 for wearable medical alert system and monitoring through LifeStation, including wristwatch option with heart monitor and step counter	\$0 for wearable medical alert system and monitoring through LifeStation, including wristwatch option with heart monitor and step counter	Not covered



Medicare Part D Prescription Drug Benefits

Deductible Stage

The Part D Deductible applies only to drugs in tiers 3, 4 and 5.

ATRIO Choice Rx (PPO)	ATRIO Prime Rx (PPO)	ATRIO Prime Rx (HMO)	
H7006-007	H7006-003	H5995-004	
\$0 per year	\$0 per year	\$350 per year	

Initial Coverage Stage

You pay the following until your total yearly drug costs reach \$2,000.

If you reside in a long-term facility, you pay the same as at a standard retail pharmacy. If you choose mail-order, you pay the same as a retail 90-day supply at an **In-network** pharmacy. You may get drugs from an **Out-of-network** pharmacy but may pay more than you pay at an In-network pharmacy.

ATRIO Choice Rx (PPO) H7006-007		ATRIO Prime Rx (PPO) <i>H7006-003</i>		ATRIO Prime Rx (HMO) H5995-004		
Standard Retail Cost Sharing		Standard Retail Cost Sharing		Standard Retail Cost Sharing		
Tier	30-day supply	90-day supply	30-day supply	90-day supply	30-day supply	90-day supply
Tier 1 (Preferred generic)	\$0 copay	\$0 copay	\$0 copay	\$0 copay	\$5 copay	\$10 copay
Tier 2 (Generic)	\$8 copay	\$16 copay	\$8 copay	\$16 copay	\$20 copay	\$40 copay
Tier 3 (Preferred brand)*	\$47 copay	\$94 copay	\$47 copay	\$94 copay	\$47 copay	\$94 copay
Tier 4 (Non-preferred)*	\$100 copay	\$200 copay	\$100 copay	\$200 copay	\$100 copay	\$200 copay
Tier 5 (Specialty)*	33% of the total cost	Not Available	33% of the total cost	Not Available	27% of the total cost	Not Available
Tier 6 (Select care drugs)	\$0	\$0	\$0	\$0	\$0	\$0

Summary of Benefits: January 1, 2025 – December 31, 2025 Marion and Polk Counties in Oregon



ATRIO Choice Rx (PPO) ATRIO Prime Rx (PPO) ATRIO Prime Rx (HMO) H7006-007 H7006-003 H5995-004 **Catastrophic Coverage Stage** After you have paid \$2,000, you move to the Catastrophic Coverage Stage. You pay nothing through the end of the year. This amount and rules for counting costs toward this amount have been set by Medicare.

- Save one month's copay by switching to a 90-day supply at a network retail or mail-order pharmacy. Ask your doctor about a 100-day supply and save even more (restrictions apply).
- If you reside in a long-term facility, you pay the same as at a retail pharmacy. If you choose mail-order, you pay the same as a retail 90-day supply at an in-network pharmacy. You may get drugs from an out-of-network pharmacy but may pay more than you pay at an in-network pharmacy.
- What you pay for vaccines our plan covers most Part D vaccines at no cost to you, even if you haven't met your deductible. Please call ATRIO Member Services for more information.
- What you pay for insulin our plan covers select insulin products, for which you will pay no more than \$35 for a one-month supply no matter what tier it is on, and even if you haven't met your deductible.

ATRIO Health Plans is a PPO, HMO, PPO C-SNP and HMO D-SNP with Medicare and Oregon Health Plan contracts. Enrollment in ATRIO Health Plans depends on contract renewal. Out-ofnetwork/non-contracted providers are under no obligation to treat ATRIO Health Plans members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our Member Services number at 1-877-672-8620 (TTY 711), daily from 8 a.m. to 8 p.m. local time or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

^{*} Part D deductible applies